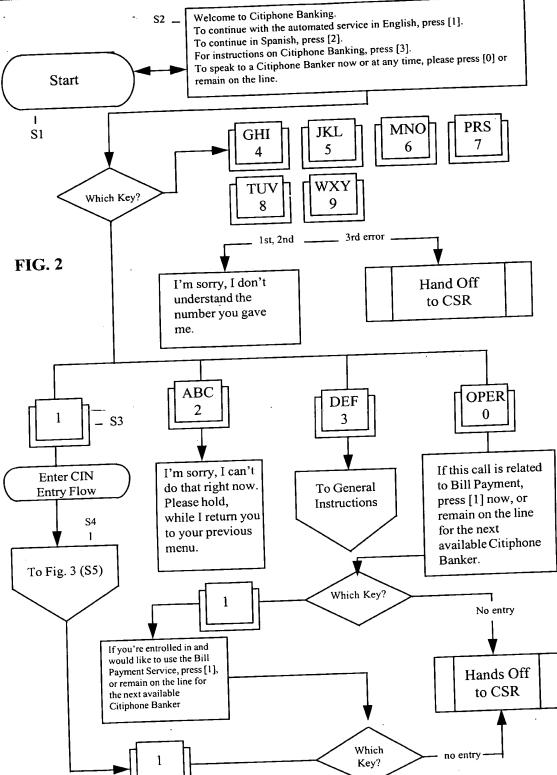
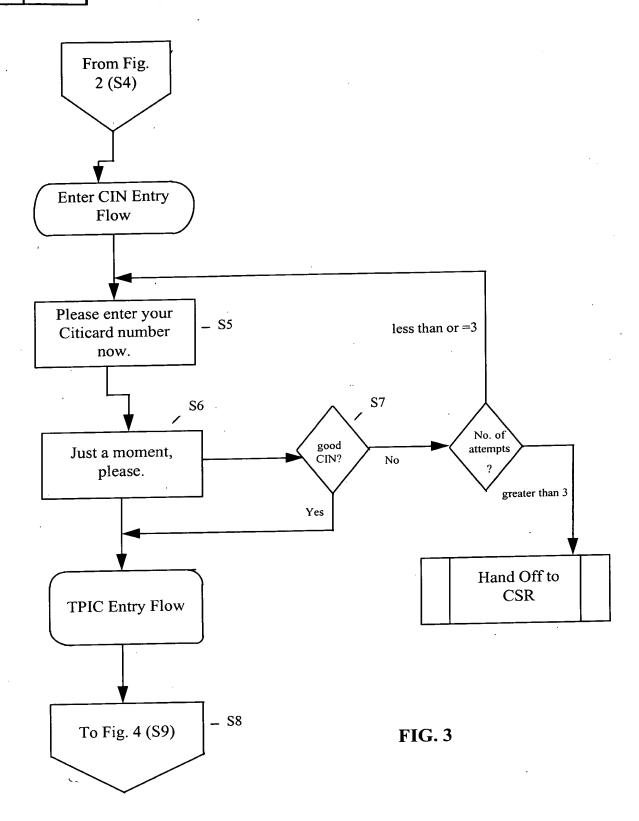


FIG. 1

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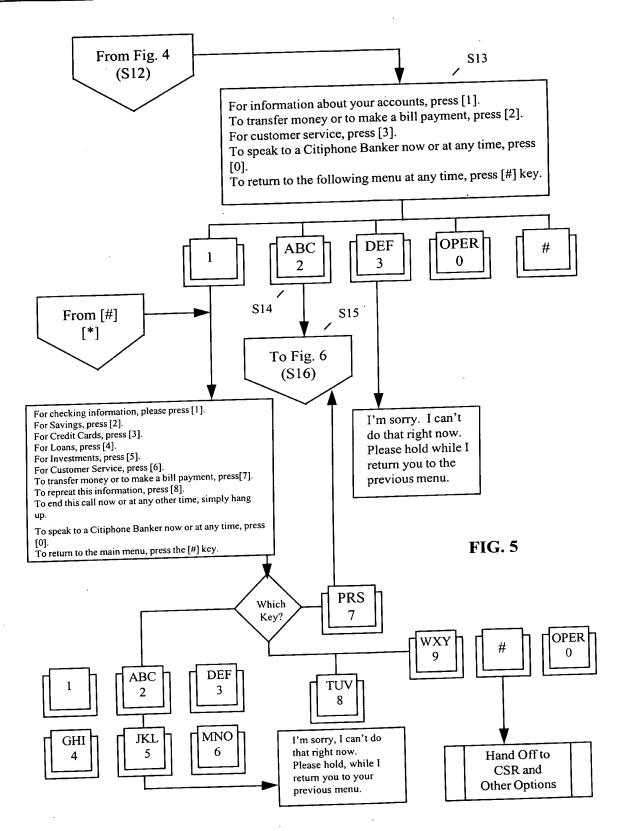
ngamuka narpag

To Fig. 5 (S13)

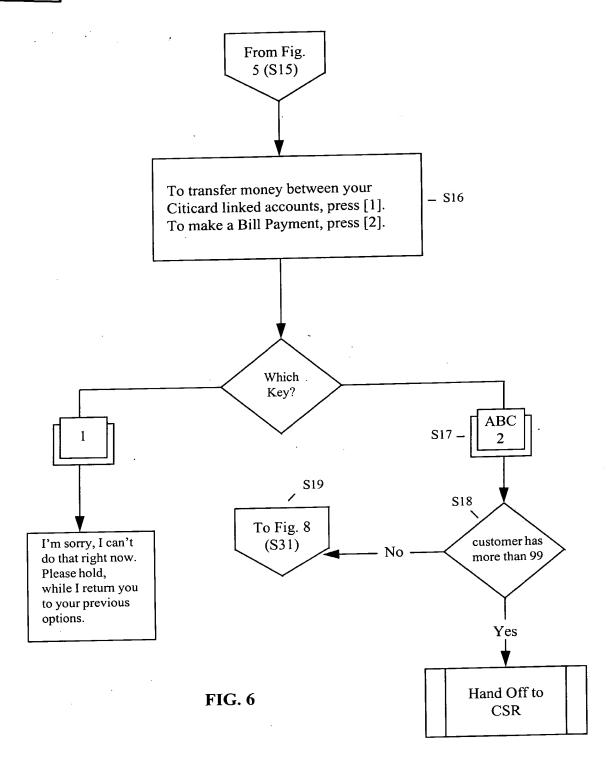
– S12

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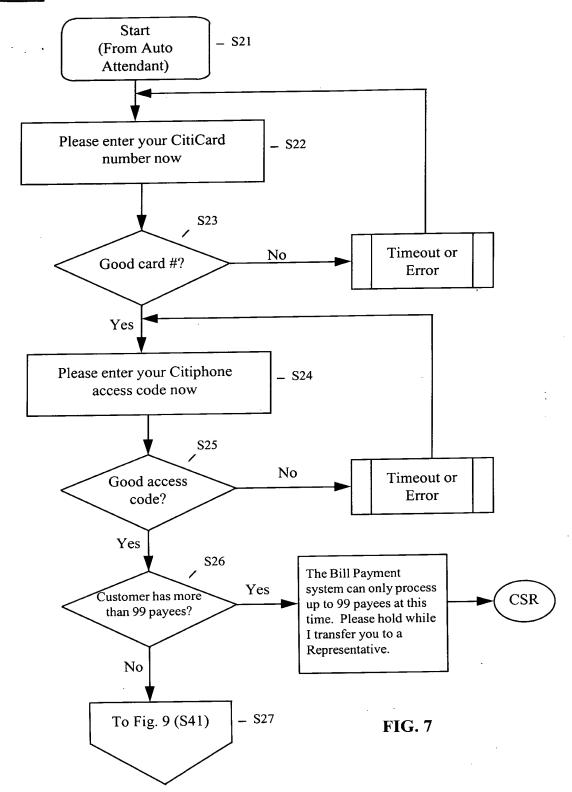


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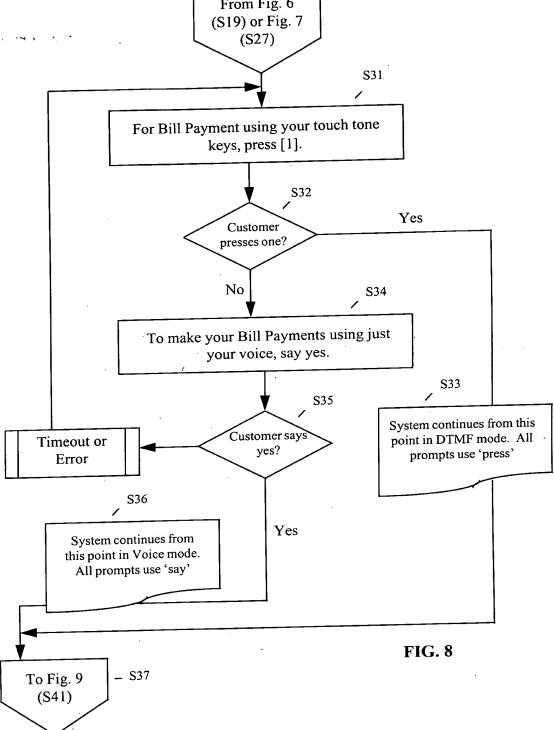


obecar whoshod

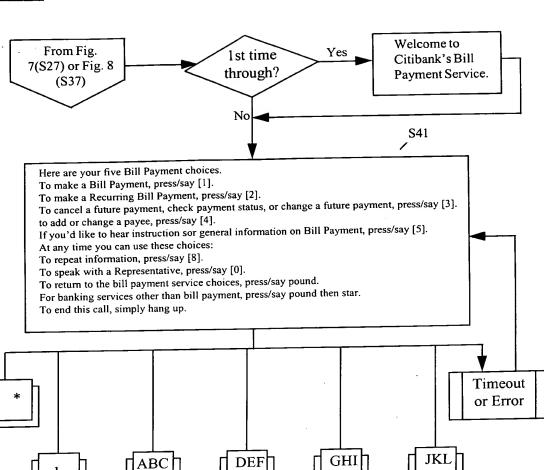








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3

To Fig. 22 (S171)

Status Change

Cancel

2

To Fig. 10 (S51)

Recurring Bill

Payment

To Fig. 12 (S71) Bill Payment

S42

To Fig. 12 (S71)

Single Bill

Payment

S44

5

Instructions

General

S43

FIG. 9

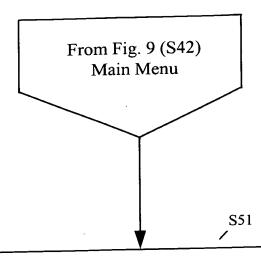
4

To Fig. 11 (S61)

Add Change

Payee

S45



To set up a recurring payment, you'll need to speak with a representative. Please have your payee name, the amount you want to pay and how often you'd like to pay this amount. Just a moment please while I transfer your call.

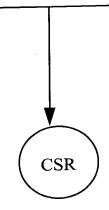


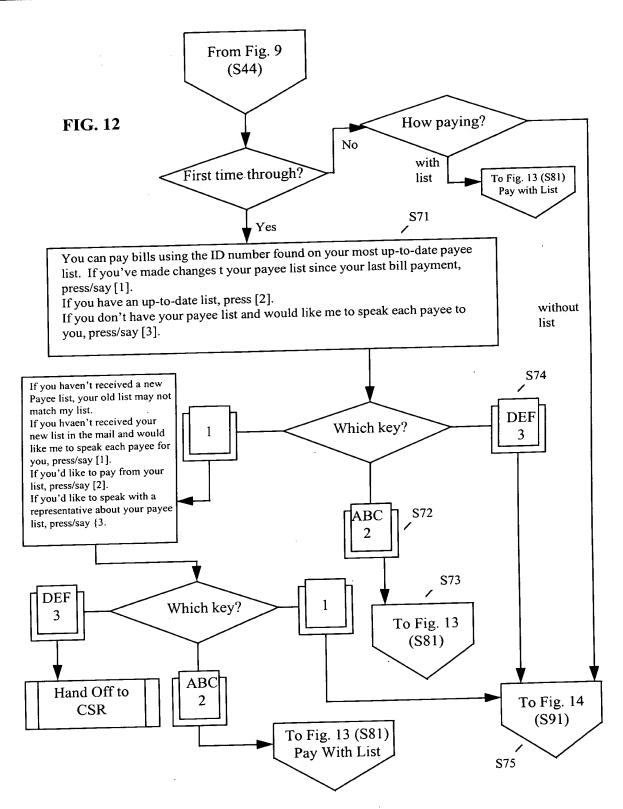
FIG. 10

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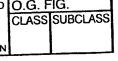
To add or change a payee, you'll need to speak with a representative. Please have your payee name, account number and address as it appears on your last statement. Just a moment please while I transfer your call.

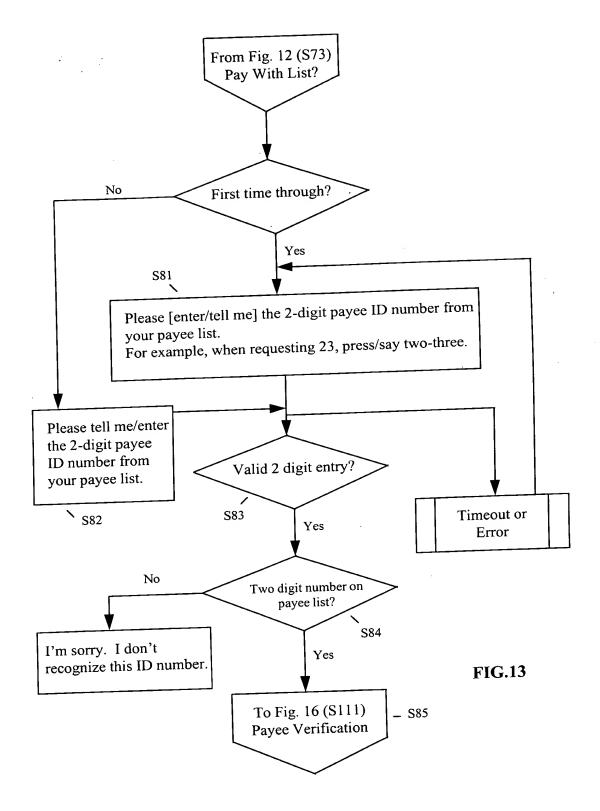
Hand Off to CSR

FIG. 11



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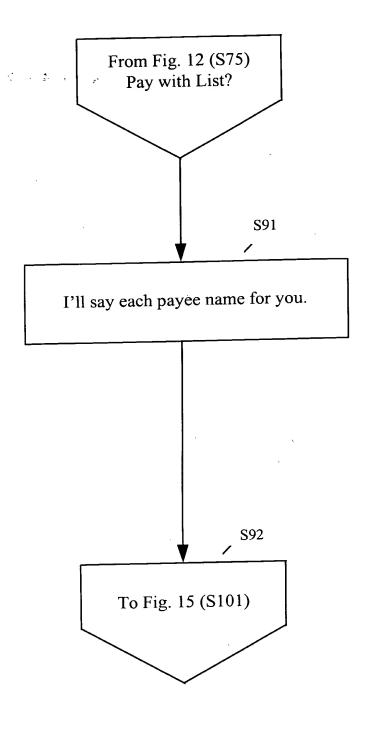
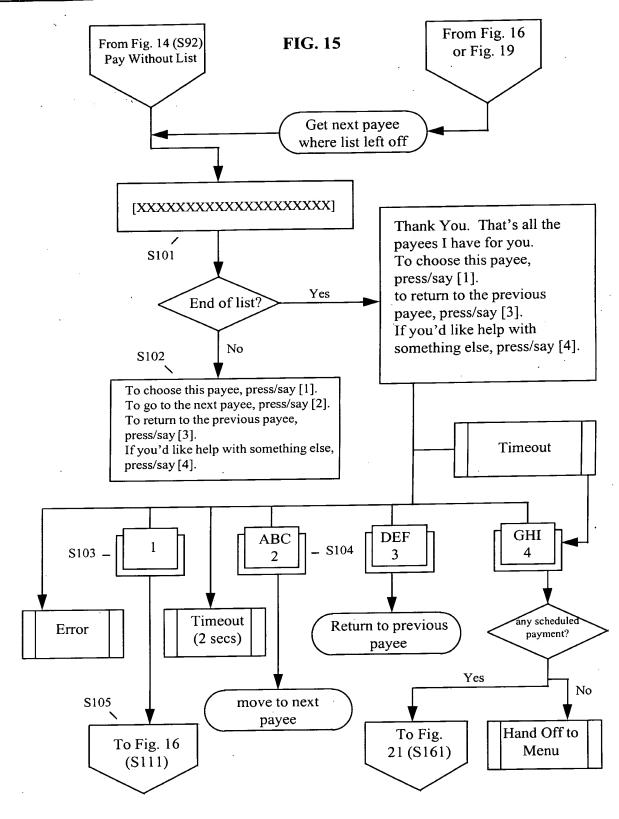


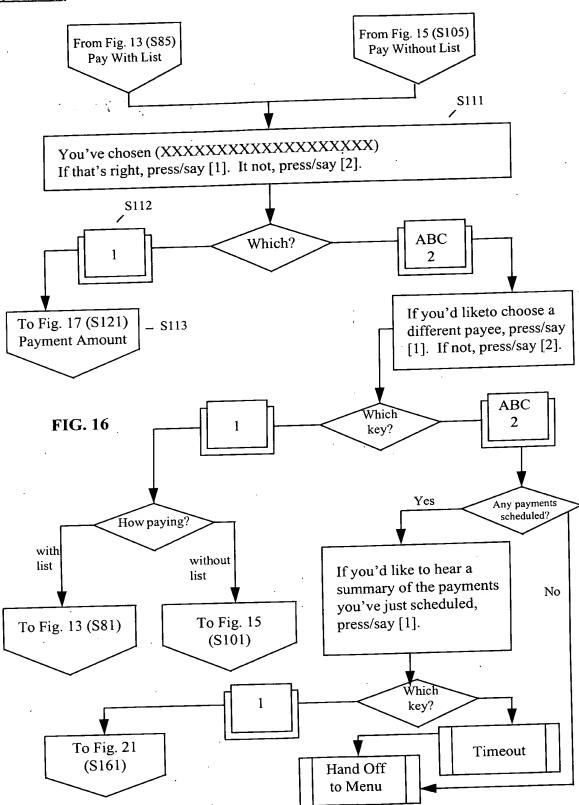
FIG. 14

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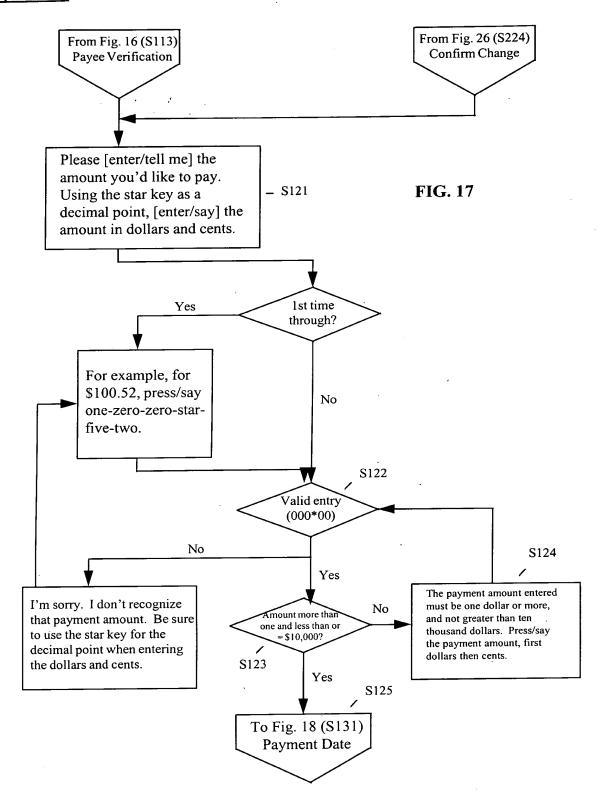


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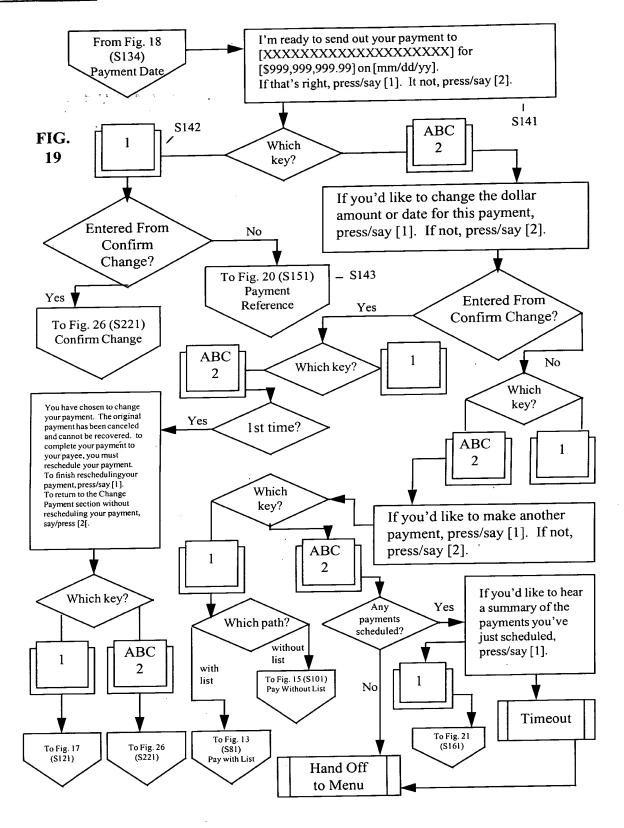


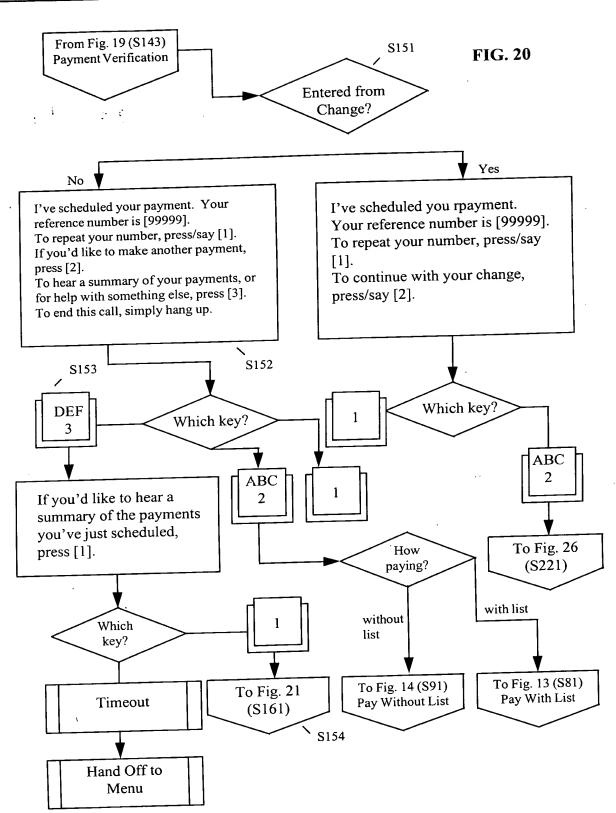
COECHDE WHORKED

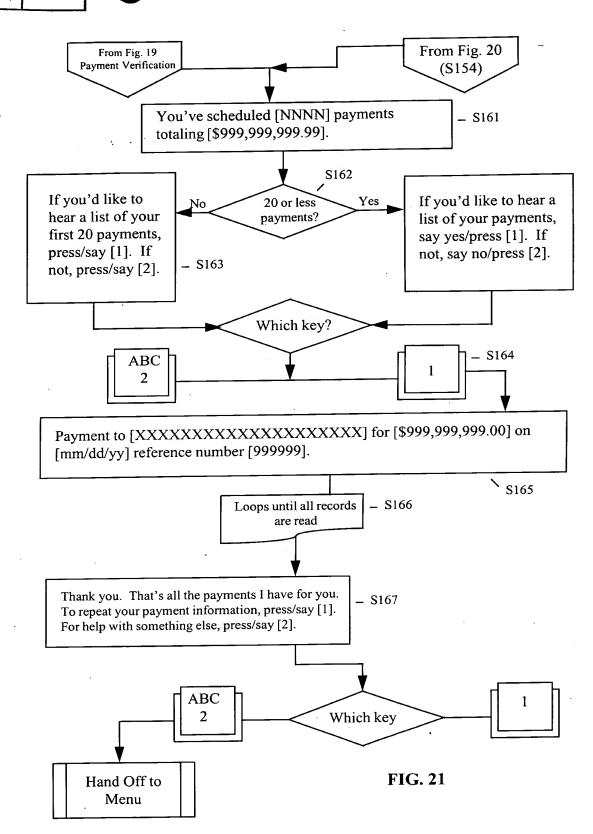


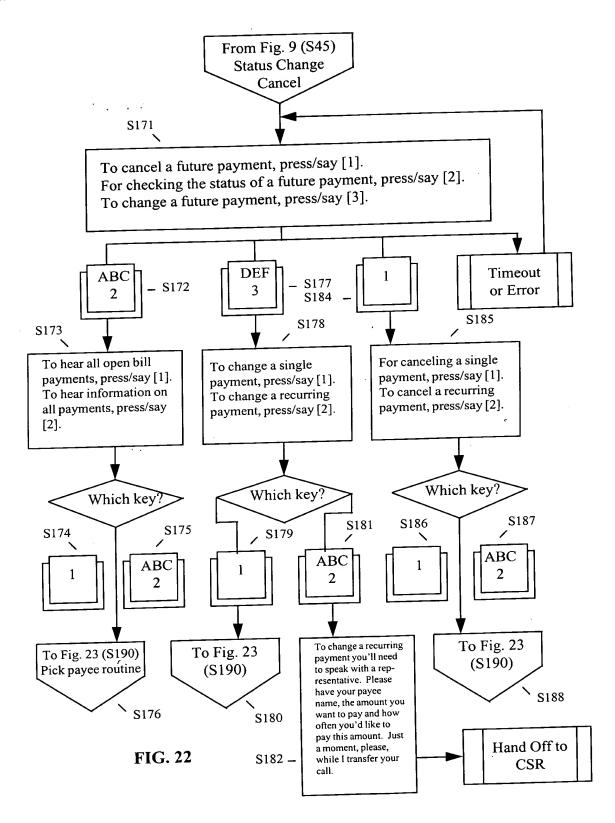




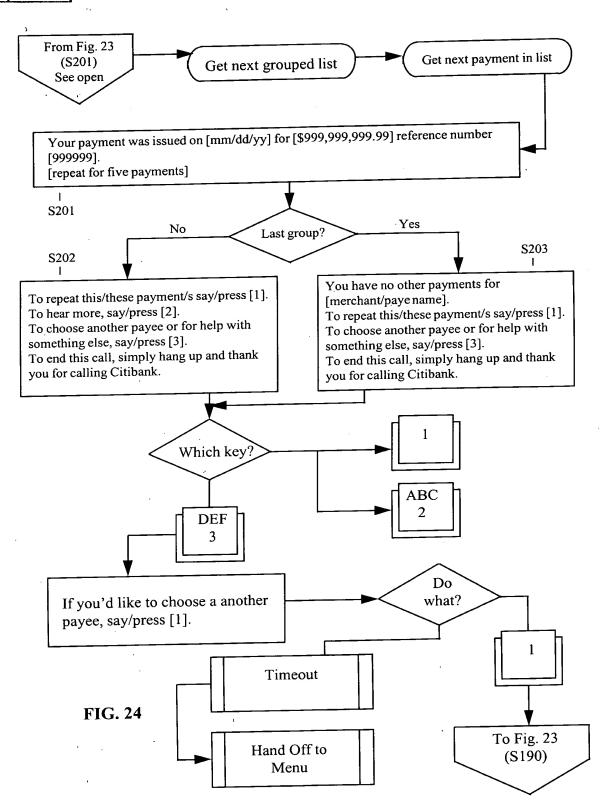








DORESTAN THURSDO

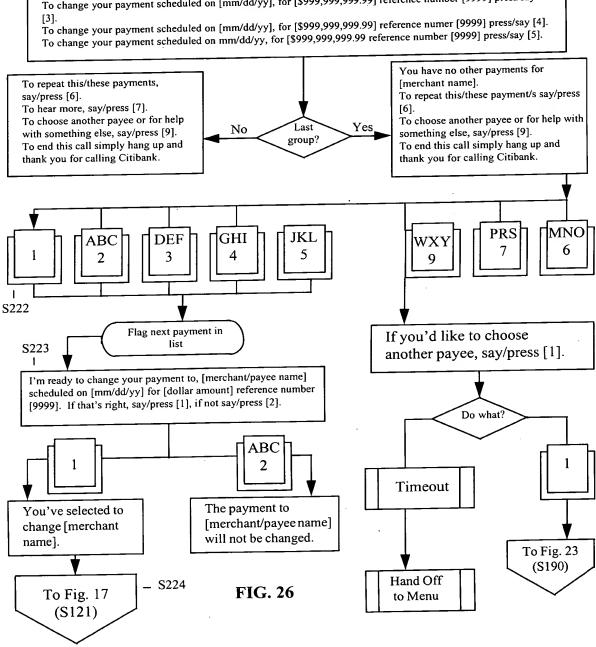


DOMENTAL THURSON

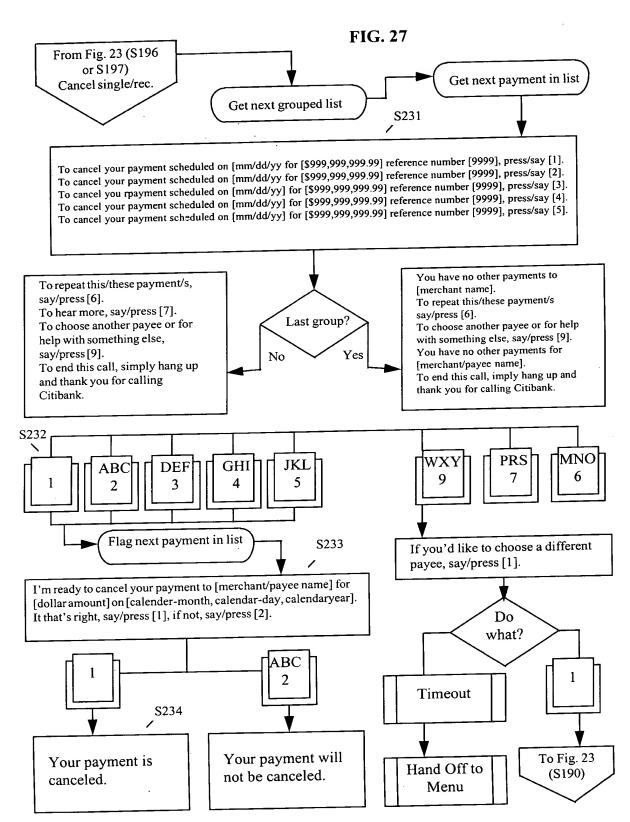
To chang eyour payment scheduled on [mm/dd/yy], for [\$999,999,999.99] reference number [9999] press/say

To change your payment scheduled on [mm/dd/yy], for [\$999,999,999.99] reference number [9999] press/say

To change your payment scheduled on [mm/dd/yy], for [\$999,999,999.99] reference number [9999] press/say







DECEMBER PROBLE

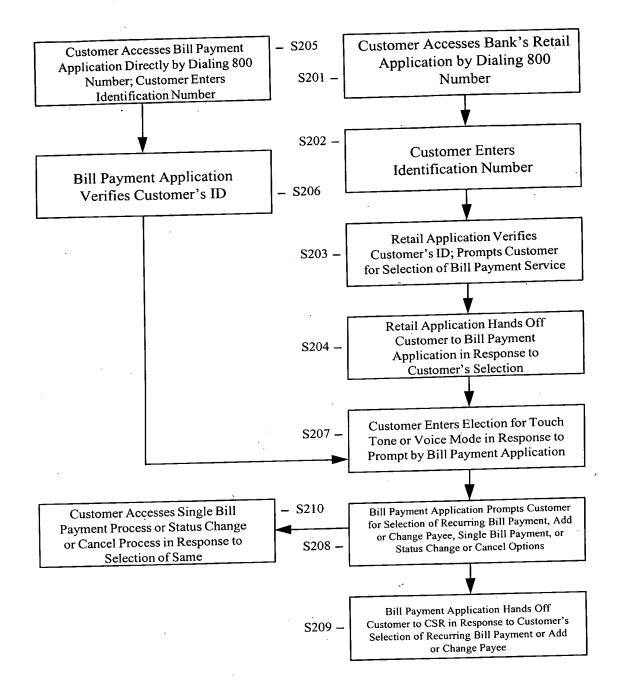


FIG. 28

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FIG. 29